



Global OpenNet 3.0 (GO) Quick Guide for iPad

Contents

| | |
|---------------------------|---|
| About this Document | 1 |
| Accessing GO | 1 |
| Logging Out of GO..... | 2 |
| More Information | 2 |

About this Document

This document serves as a Quick Guide for accessing GO 3.0 via iPads.

Accessing GO

1. Navigate to the **App Store**.
2. Search for the **Citrix Receiver** and select the **Citrix Receiver App** for download. Navigate to and tap on the **Citrix Receiver** icon on the iPad tablet.
3. Tap on **Add Account** to setup your Citrix Receiver's connection to the GO System.
4. Enter <https://cag.state.gov> in the **Address** field and tap on the keyboard icon key at the bottom right corner to hide the onscreen keyboard to reveal **Option**.
5. Tap on **Options** located at the bottom left-hand corner of the New Account window and select **Manual Setup**. The Address field should already be populated from your previous entry: <https://cag.state.gov>.
6. Tap on **Access Gateway**, and then tap on **Enterprise Edition**.
7. Enter the following parameters:
 - **Username:** Active Directory (AD) User ID
 - **Domain:** Active Directory Domain
8. Tap on **Domain + Security Token** to enable the two-factor authentication for Domain and RSA Token authentication.
9. Tap on the **Save** button in the upper right-hand corner to finalize the Citrix Receiver configuration.
10. Next, enter the appropriate credentials when prompted in order to be granted access to the GO System, and then Log On.

- **Username:** AD User ID assigned to log into OpenNet
 - **Password:** The password created to log into OpenNet
 - **Token:** The PIN code + RSA Token-generated pass code
11. Next, **tap** on the **plus sign (+)** to add your Desktop(s). (Optionally, tap the plus sign (+) next to the Desktop to add your Desktop(s) to the Home Screen of the Citrix Receiver.)
 12. After tapping the **User Desktop icon**, a legal disclaimer will display. To login to your **User Desktop**, select **OK** to accept the disclaimer.

Logging Out of GO

1. After using GO, in order to logout of the GO user desktop, tap on the **start menu** at the bottom left of your screen; then tap on **Log Off**.
2. After you have logged out of your GO user desktop, the GO Citrix session is still active, and it is therefore very important to Log Off completely after using the GO system; otherwise, the session will remain open in the system, tying up servers, blocking access for others, and possibly compromising security.
3. After you Log Off of the GO User Desktop as in Step 1, the Citrix Receiver Desktop screen will appear. Tap the **Accounts icon** on the upper right to navigate to the Log Off button.
4. Tap on the **Log Off** button to end the Citrix session. (*Note: Turning off your iPad for 3 seconds will also end your Citrix session.*)

More Information

Go to the **Global OpenNet Site** <http://go.state.sbu> to find:

- **GO User Guides** to find out more about how to connect to and use GO
- **FAQs** about GO
- **Mobile Device Guides** to learn how to use GO on a Personal mobile device

If you need assistance, call MRA at 202-647-2000; Option 3 or submit an [MRA Service Request](#) via IT Services Online.