

Logging onto GO via Playbook

1. Navigate to the Blackberry App World Icon on the Playbook

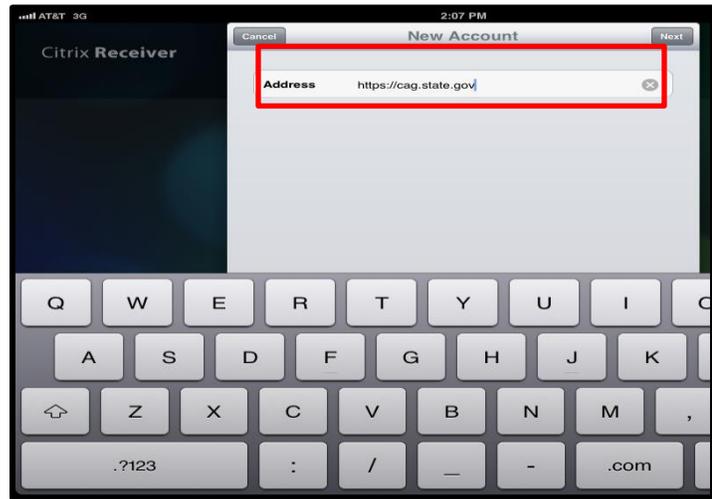
2. Search for the Citrix Receiver and select the Citrix Receiver App for download.



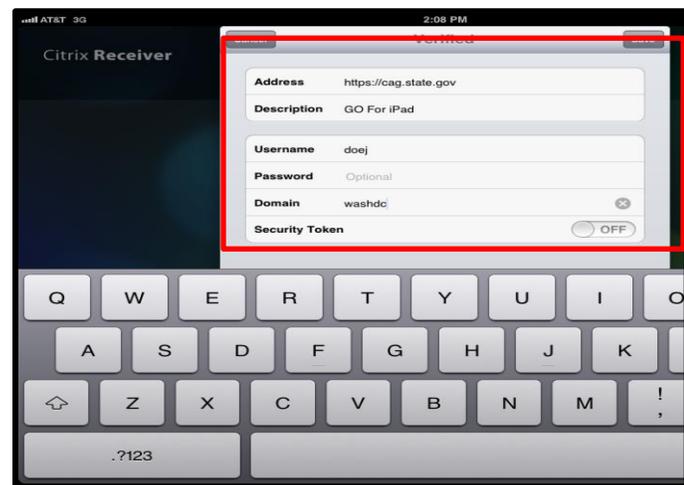
4. Tap on "Add Account" to setup your Citrix Receiver's connection to the GO System.



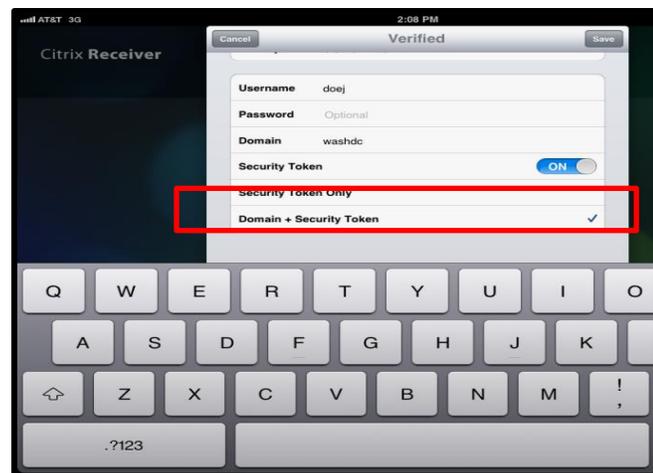
5. Enter “https://cag.state.gov” in the “Address” field and tap on the “Next” button. The Playbook will verify the URL entered in the “Address” field.



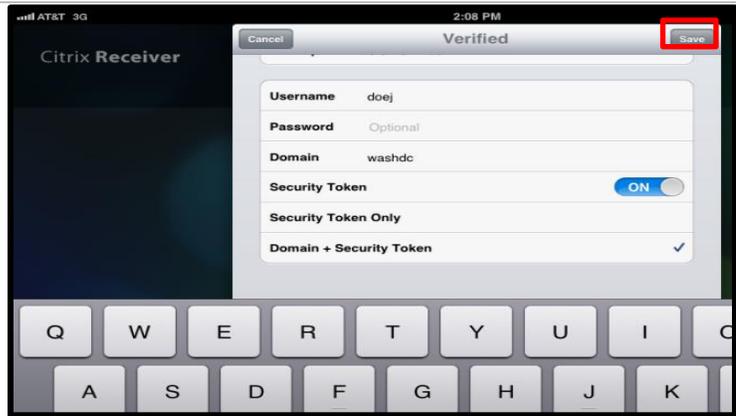
6. Enter the following parameters to finalize the Citrix Receiver configuration:
- **Description:** name used to identify the connection to the GO system
 - **Domain:** Active Directory Domain
 - **Username:** b
 - **Password:** No info is required (AD User Password)
 - **Security Token:** Slide the tab from the ‘Off’ to the ‘On’ position



7. Tap on “Domain + Security Token” to enable the two-factor authentication for Domain and RSA Token authentication.

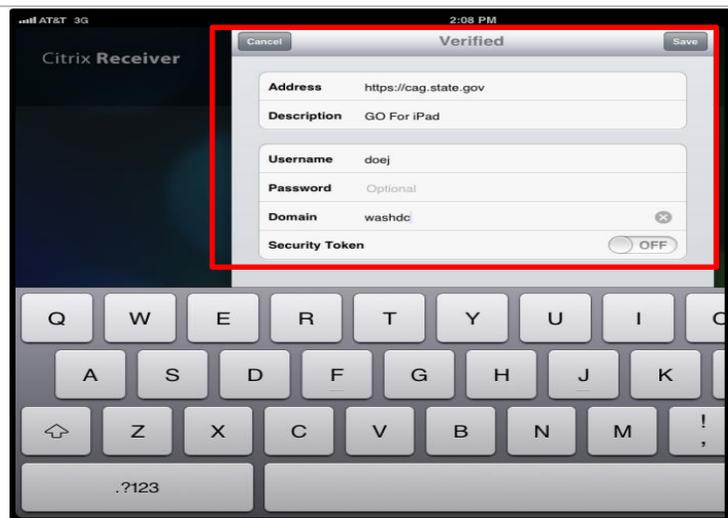


8. Tap on the “Save” button in the upper right-hand corner to finalize the Citrix Receiver configuration.

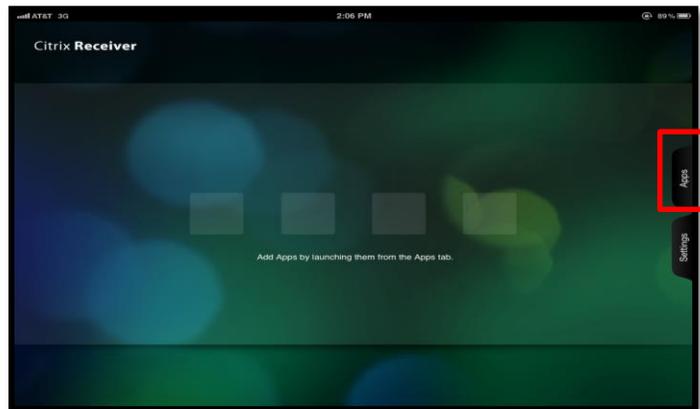


9. Next, enter the appropriate credentials when prompted in order to be granted access to the GO System, and then click OK.

- **Username:** AD User ID assigned to log into OpenNet
- **Password:** The password created to log into OpenNet
- **Token:** The PIN code + RSA Token-generated pass code

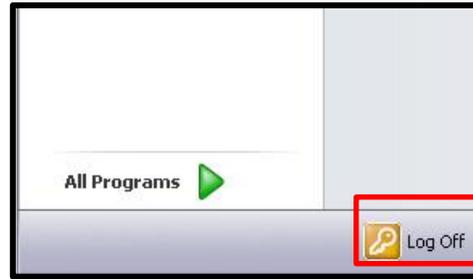


10. The Playbook will then open the “GO” Citrix Receiver. Tap on the “Apps” tab to access the User Desktop icon(s).



Logging Off GO via Playbook

1. After using GO, in order to logout of the GO user desktop, tap on the start menu at the bottom left of your screen; then tap on “Log Off”.



2. After you have logged out of your GO user desktop, the GO Citrix session is still active, and it is therefore very important to Log Off completely after using the GO system; otherwise, the session will remain open in the system, tying up servers, blocking access for others, and possibly compromising security.

3. After you Log Off of the GO User Desktop as indicated in Step 1 above, the Citrix Receiver Desktop screen will appear. Tap on the Log Off button to end the Citrix session.

