

GO Quick Guide for Mac

For more detailed instructions with illustrations, access the 'GO User Guide for Mac' by clicking [here](#).

Accessing GO via Mac

1. Access the GO System by opening your browser and entering <http://go.state.gov>.

2. On the GO Home Page, touch the "Required System Setup" tab at the top of the page, and in the drop down menu, select **Required System Setup-Mac**. After selecting it, the Required System Setup page will appear below, as shown below, and you will see two (2) links below the Mac icon; "Install Citrix Plug-In"; and "Install Printing Software."

***NOTE:** Do not install Printing Software until you have successfully logged into GO.*



3. **Install** the **Citrix Plug-In** via the highlighted link by clicking on the link and following the on-screen instructions.

4. Next, again under the same "Safari" drop down menu, click "Preferences"; when the "Preferences" screen displays, click on the **Security** tab and click the **Manage Websites** button.

5. Internet plug-ins installed on your computer appears on the left side of the plug-ins page. Select the **Citrix Receiver Plug-in** to configure its website settings. Click the drop-down menu next to **When visiting other websites:** and ensure **Allow** is selected.

6. Select **Java** to configure its website settings. Click the drop-down menu next to **When visiting other websites:** and ensure **Allow** is selected and then click **Done**. Close the **Security** window.

7. Ensure the **Block pop-up windows** box is NOT checked and close the **Security** window.

8. After enabling Plug-ins, Java, and JavaScript, you are now ready to login to GO!

9. After successfully logging in to GO, you may return to the "Required System Setup" page, select "Install Printing Software," and follow the instructions.