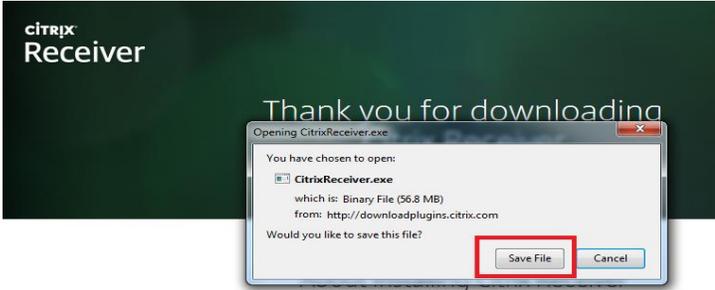
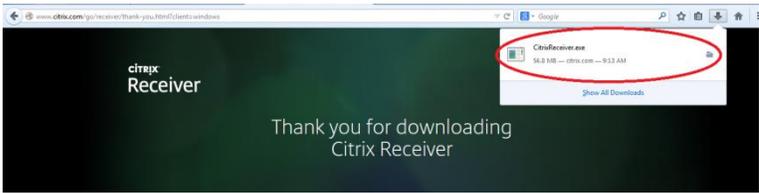
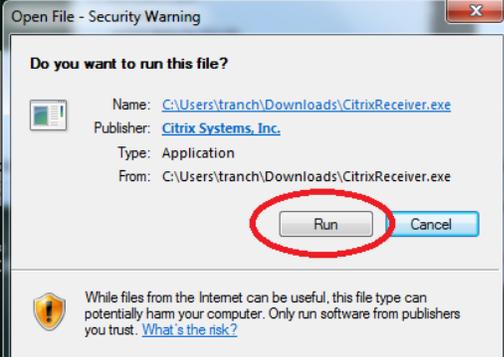


GO Required System Setup for Windows 7

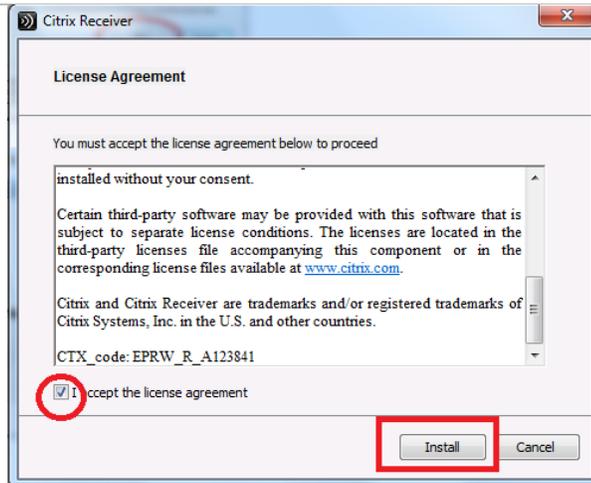
Installing Citrix

1) Go to receiver.citrix.com .	
2) Click on Download Receiver for Windows .	
3) When you click Download Receiver , you will click Save File .	
4) Once the download appears, click on the download in order to start the installation.	
5) Click Run .	

6) Click **Next**.



7) Check the box to **Accept the License Agreement**. Then click **Install**.

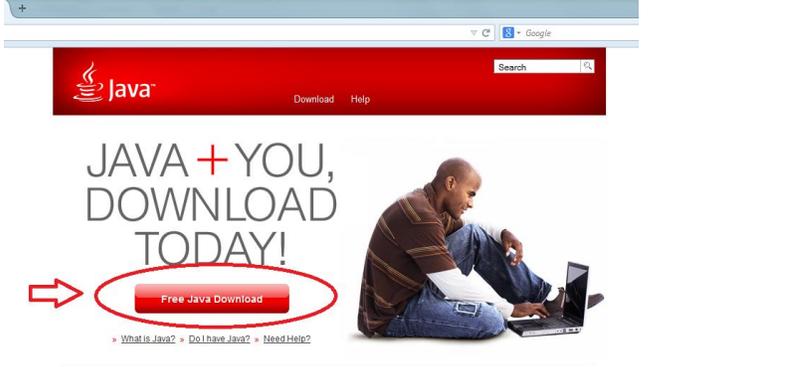
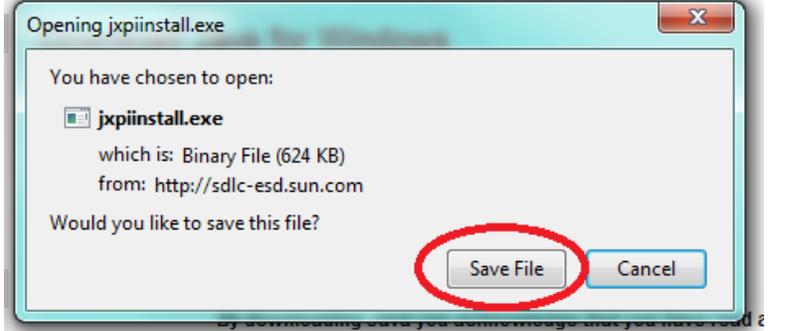
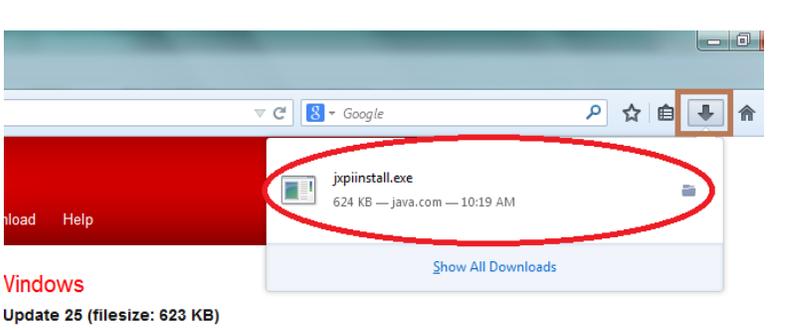


8) Click **Finish**.



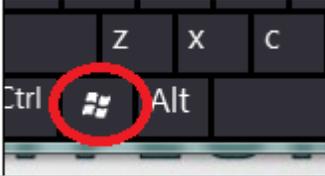
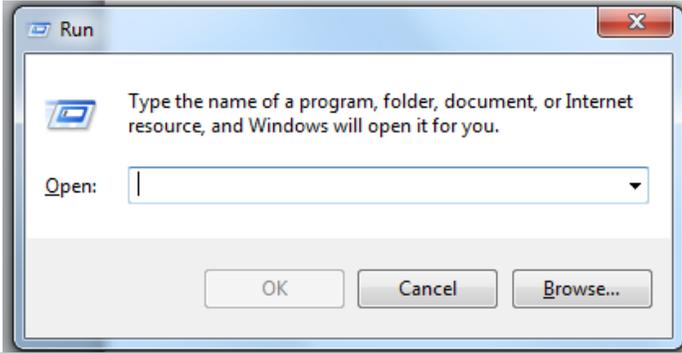
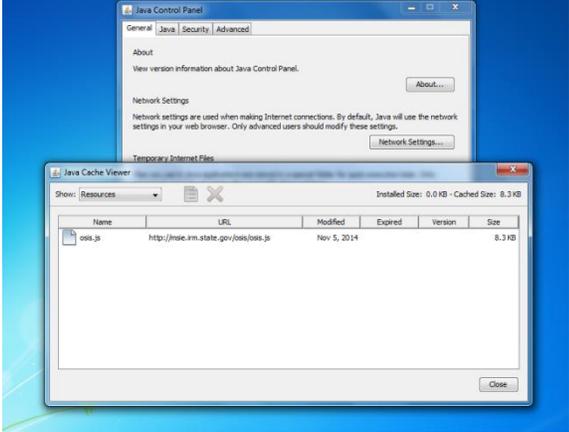
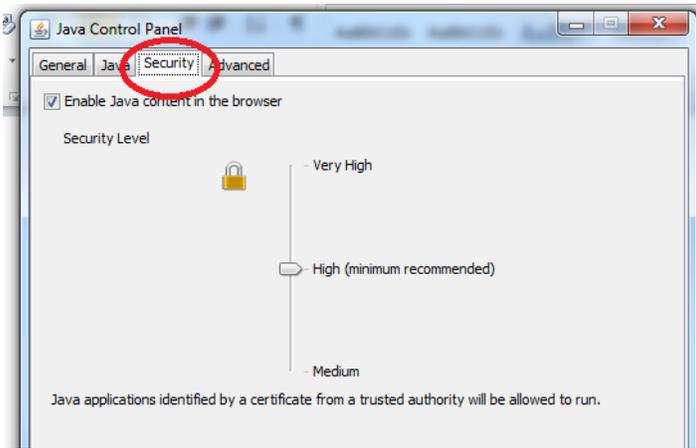
You have successfully installed Citrix. Restart your computer to ensure a successful installation.

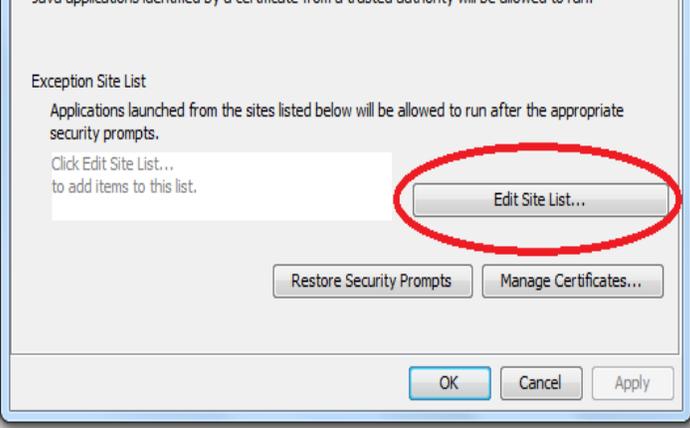
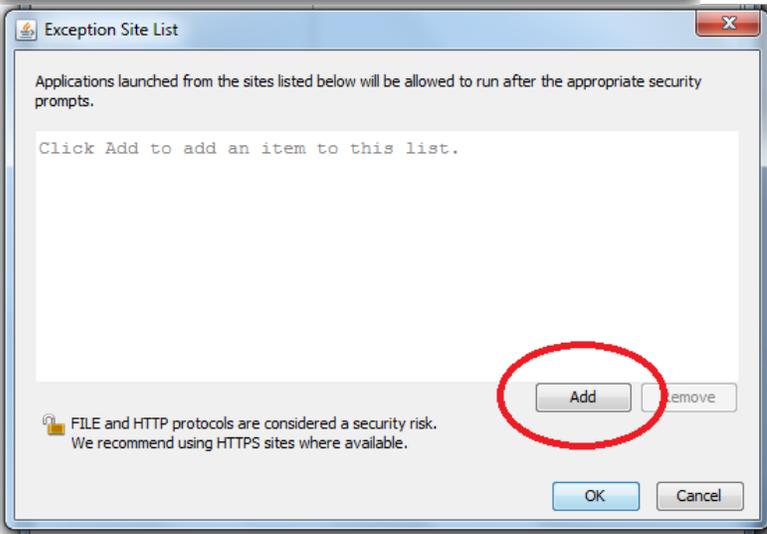
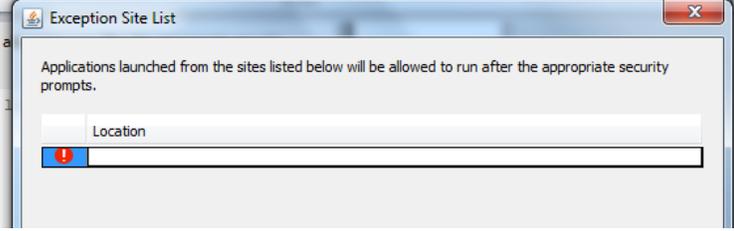
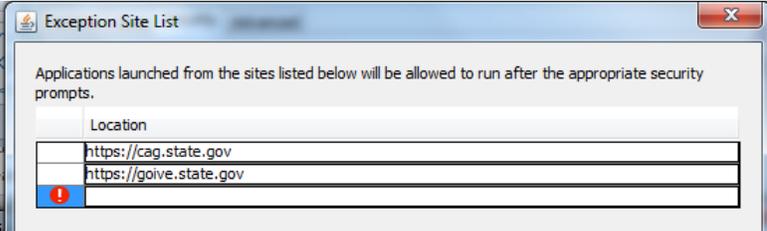
Installing Java

<p>1) Go to www.java.com and click on Free Java Download.</p>	
<p>2) Click Agree and Start Free Download.</p>	
<p>3) Click Save File.</p>	
<p>4) In the top right hand corner, click on the arrow pointing down to open the list of downloads. Click on the most recent download (this should be jxpiinstall.exe but may be named something else).</p>	

<p>5) The Java Setup- Welcome page will appear. Click Install.</p>	
<p>6) Make sure that the boxes for “Set Ask as my default search provider” and “Set Ask.com as my browser home page and new tabs page” are UNCHECKED. Once unchecked, click Next.</p>	
<p>7) <i>***If you do see this screen, make sure the Restore Java Security Prompt is checked then click Next. If not, skip to step 8.***</i></p>	
<p>8) Click Close.</p>	
<p>You have successfully installed Java. Click Close. Restart your computer to ensure that the program has successfully been installed.</p>	

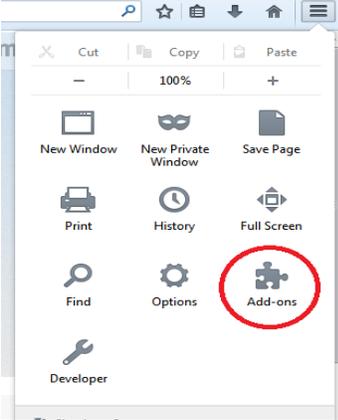
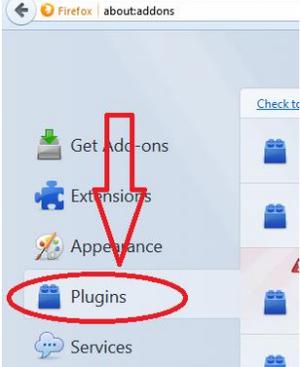
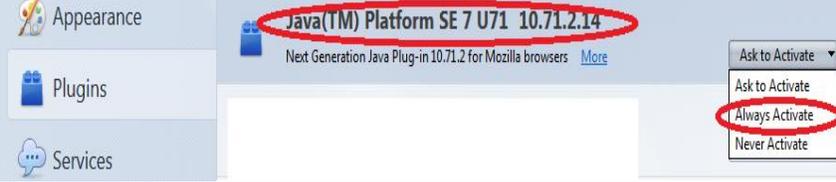
Configuring Java

<p>1) Click on the windows button located on your keyboard along with the letter “r”.</p>													
<p>2) This will open up the Window’s run command.</p> <p>In the Open: field enter in javaws -viewer (note: there is only one space between s and -; and no space between the - and viewer).</p>													
<p>3) This should open up the Java Control Panel and the Java Cache Viewer.</p> <p>(Exit out of the Java Cache Viewer to access the Java Control Panel).</p>	 <table border="1" data-bbox="812 989 1295 1234"> <thead> <tr> <th>Name</th> <th>URL</th> <th>Modified</th> <th>Expired</th> <th>Version</th> <th>Size</th> </tr> </thead> <tbody> <tr> <td>oas.js</td> <td>http://moe.mn.state.gov/oas/oas.js</td> <td>Nov 5, 2014</td> <td></td> <td></td> <td>8.3 KB</td> </tr> </tbody> </table>	Name	URL	Modified	Expired	Version	Size	oas.js	http://moe.mn.state.gov/oas/oas.js	Nov 5, 2014			8.3 KB
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oas.js	http://moe.mn.state.gov/oas/oas.js	Nov 5, 2014			8.3 KB								
<p>4) In the Java Control Panel, click on the Security Tab.</p>													

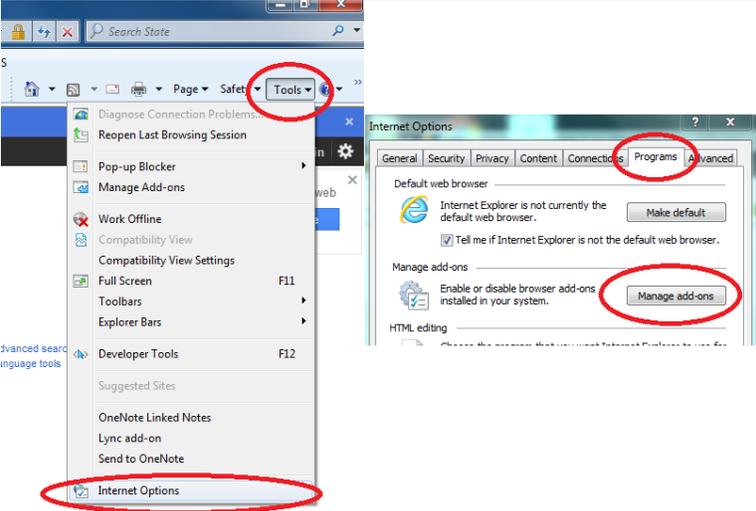
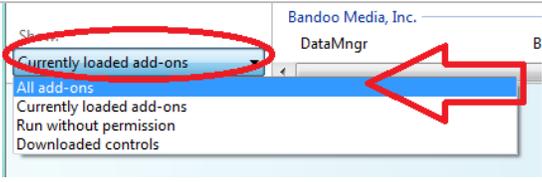
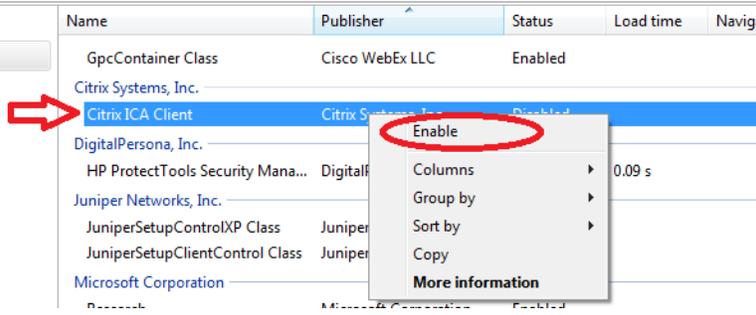
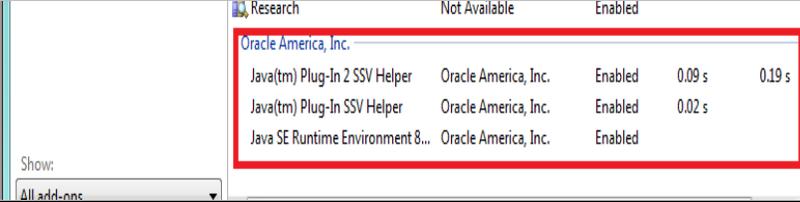
<p>5) On that page, click on Edit Site List.</p>	
<p>6) The Exception Site List will open. Then click Add.</p>	
<p>7) In the field where the  is located type in the following and click Add:</p> <p>a) https://cag.state.gov b) https://goive.state.gov</p>	
<p><i>Note: If these links are entered correctly, the  will disappear from those links.</i></p> <p>Click OK.</p>	

Now your Java has been successfully configured.

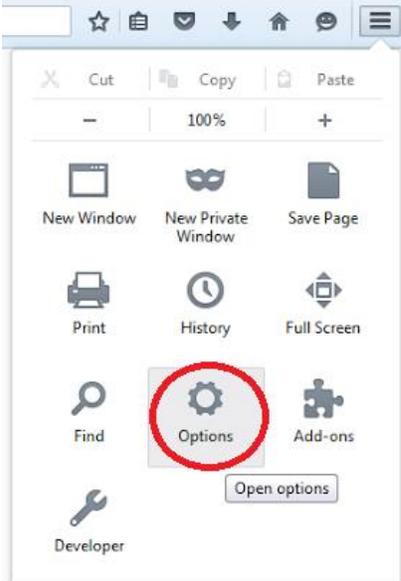
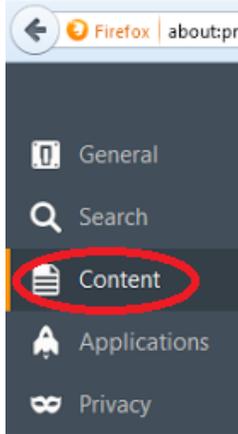
Configuring Plug-Ins on Firefox

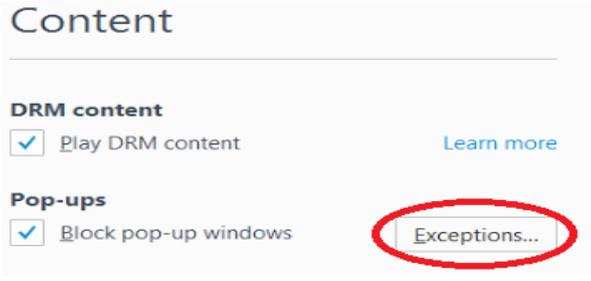
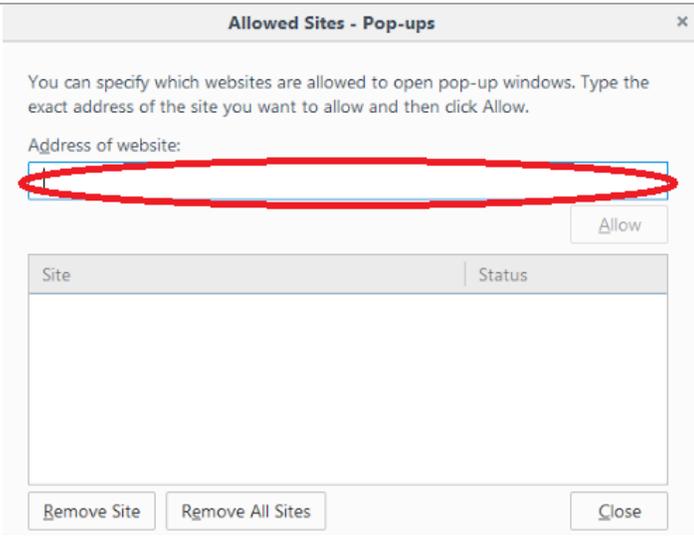
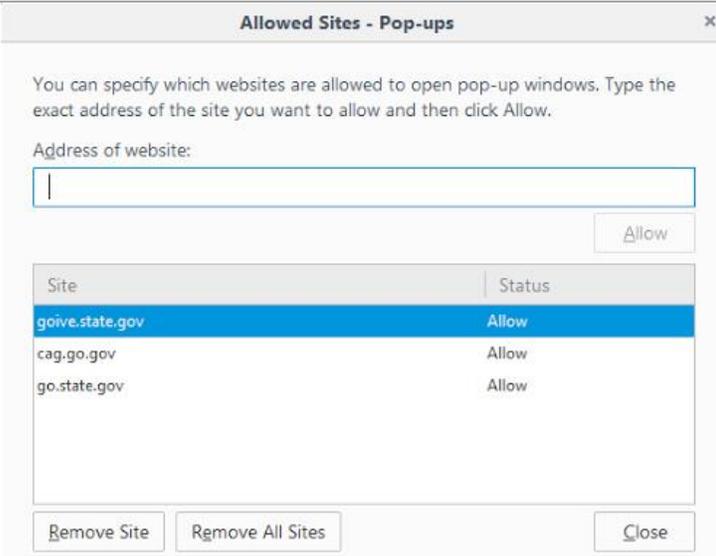
<p>1) Open Mozilla Firefox.</p>	
<p>2) On the upper right hand corner of the browser, click on the Menu button (It has 3 horizontal lines).</p>	
<p>3) A drop down menu will appear, select the icon that says Add-Ons.</p>	
<p>4) On the left side, click on the tab Plugins. A list of all of your plugins will appear.</p>	
<p>5) Locate the plugin Java (TM) Platform and set the plugin to Always Activate.</p>	
<p>6) Repeat this process for any plugins with the word Citrix.</p>	
<p>You may close the browser now and the settings will be saved.</p>	

Configuring Plug-Ins on Internet Explorer

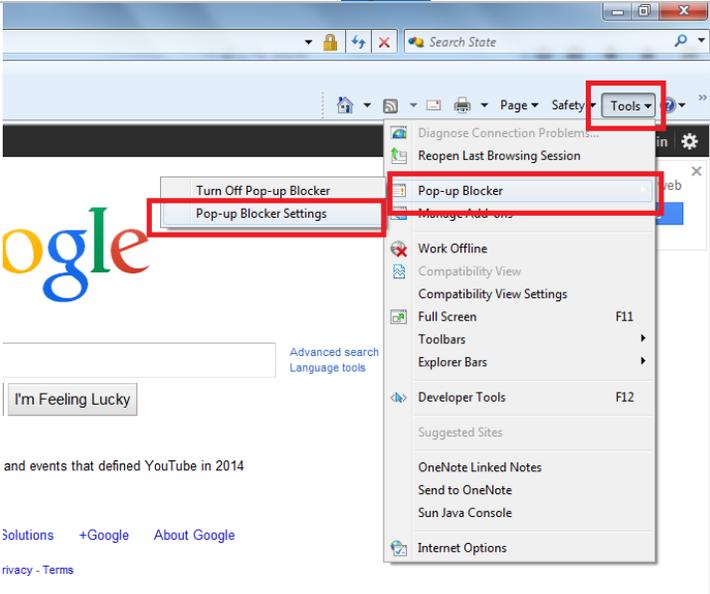
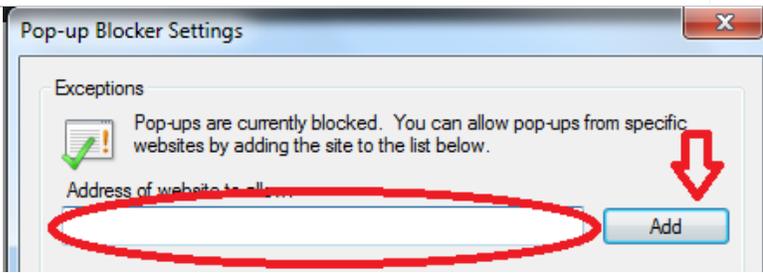
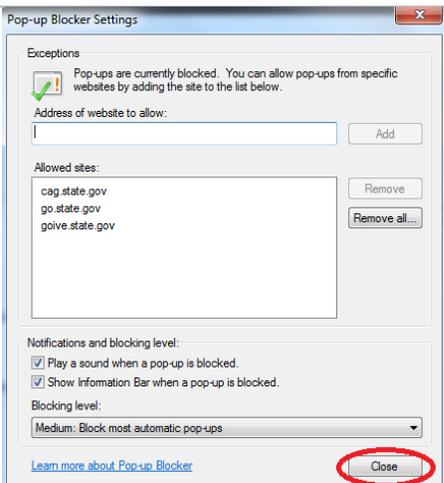
<p>1) Open Internet Explorer</p>																																																			
<p>2) On the upper right hand corner of the browser, click on Tools. A drop down menu will appear. Select Internet Options.</p> <p>3) Click on Programs and then click on Manage Add-Ons</p>																																																			
<p>4) Once the Manage Add-on page loads, make sure that the <i>Currently Loaded Add-ons</i> is changed to All Add-ons.</p>																																																			
<p>5) Locate anything that says Citrix (or Citrix ICA Client). Right click on Citrix ICA Client, and click on Enable.</p>	<table border="1"> <thead> <tr> <th>Name</th> <th>Publisher</th> <th>Status</th> <th>Load time</th> <th>Naviga</th> </tr> </thead> <tbody> <tr> <td>GpcContainer Class</td> <td>Cisco WebEx LLC</td> <td>Enabled</td> <td></td> <td></td> </tr> <tr> <td colspan="5">Citrix Systems, Inc.</td> </tr> <tr> <td>Citrix ICA Client</td> <td>Citrix Systems, Inc.</td> <td>Disabled</td> <td></td> <td></td> </tr> <tr> <td>DigitalPersona, Inc.</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>HP ProtectTools Security Mana...</td> <td>Digital</td> <td></td> <td>0.09 s</td> <td></td> </tr> <tr> <td colspan="5">Juniper Networks, Inc.</td> </tr> <tr> <td>JuniperSetupControlXP Class</td> <td>Juniper</td> <td></td> <td></td> <td></td> </tr> <tr> <td>JuniperSetupClientControl Class</td> <td>Juniper</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="5">Microsoft Corporation</td> </tr> </tbody> </table> 	Name	Publisher	Status	Load time	Naviga	GpcContainer Class	Cisco WebEx LLC	Enabled			Citrix Systems, Inc.					Citrix ICA Client	Citrix Systems, Inc.	Disabled			DigitalPersona, Inc.					HP ProtectTools Security Mana...	Digital		0.09 s		Juniper Networks, Inc.					JuniperSetupControlXP Class	Juniper				JuniperSetupClientControl Class	Juniper				Microsoft Corporation				
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<p>6) Repeat the same process (Right click and Enable) on all Java (Java TM/SE/etc.)</p>																																																			
<p>Click Close to close out of Manage Add-Ons. Click OK to close out of Internet options. You may close the browser now and the settings will be saved.</p>																																																			

Disabling Pop-Ups for Firefox

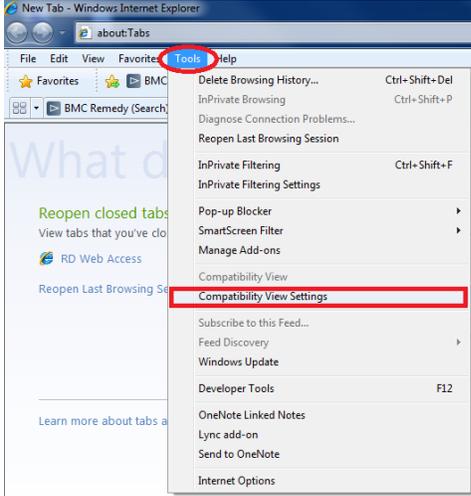
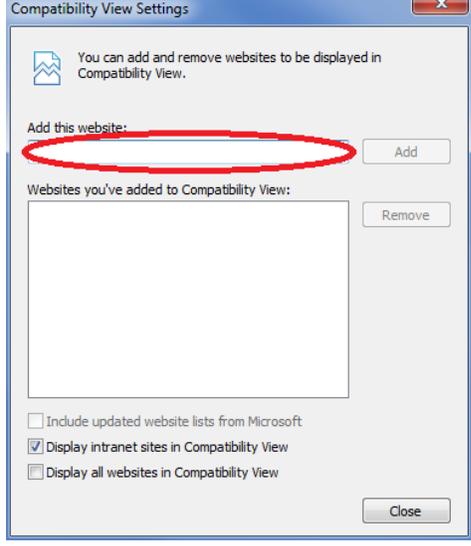
<p>1) Open the Firefox Browser.</p>	
<p>2) On the upper right hand corner of the browser, click on the Menu button (It has 3 horizontal lines).</p>	
<p>3) A drop down menu will appear - select the icon that says Options.</p>	
<p>4) On the left hand side, tabs will appear. Select Content.</p>	

<p>5) While you are in contents, click Exceptions – located next to Pop-Ups</p>	
<p>6) The Allowed Site- Pop Ups menu will appear.</p> <p>In the field Address of Website, enter the following then click Add:</p> <p>a) https://go.state.gov b) https://cag.state.gov c) https://goive.state.gov</p>	
<p>7) A list of allowed sites should appear like so. Click Close.</p>	
<p>Exit out of the Options menu.</p>	

Disabling Pop-Ups for Internet Explorer

<p>1) Open up Internet Explorer.</p>	
<p>2) At the top of browser, click on Tools. Then click on Pop-up Blocker. Then click Pop-up Blocker Settings.</p>	
<p>3) This will open the Pop-Up Blocker Window.</p> <p>4) In the field that says Address of websites to allow, enter the following then click Add:</p> <ol style="list-style-type: none"> https://go.state.gov https://cag.state.gov https://goive.state.gov 	
<p>5) Once completed, a list of allowed sites should appear like so. Then, click Close.</p>	
<p>6) Close out of the browser.</p>	

**** In the event, that you do not have a successful log on to GO using Internet Explorer, please follow these steps:****

<p>1) Open internet explorer. On the top left hand corner of the browser, select Tools. A drop down menu will appear. Select Compatibility View Settings.</p>	
<p>2) In the field that says Address of websites to allow, enter the following then click Add:</p> <ul style="list-style-type: none"> a. https://go.state.gov b. https://cag.state.gov c. https://goive.state.gov <p><i>*Note: All of these individual links will appear under “state.gov” under Websites you’ve added to Compatibility View.</i></p>	
<p>In the event that you are still unable to log into GO, go to https://cag.state.gov and log in.</p>	

Java and Citrix installations are complete!

Web browser configuration is complete!

You are ready to access GO!