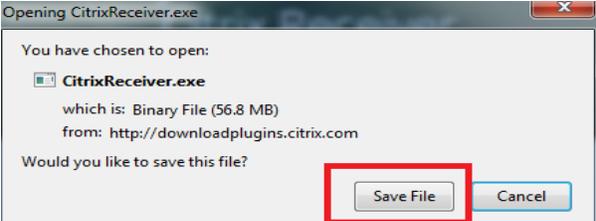
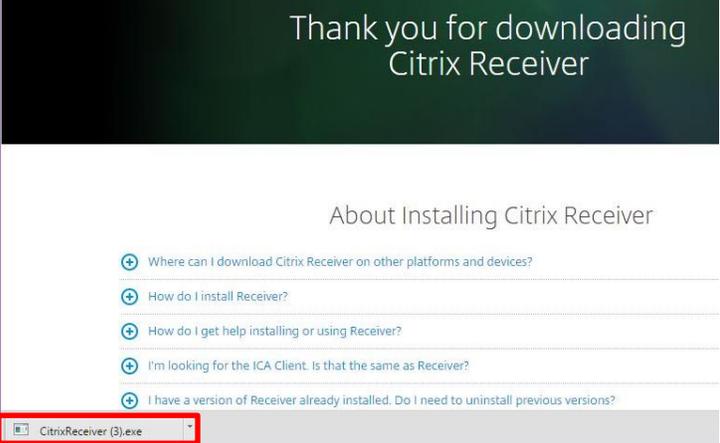
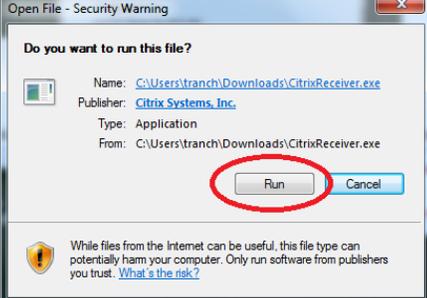
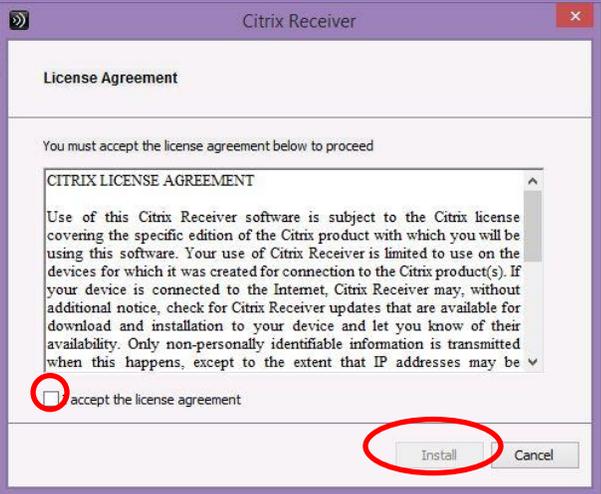
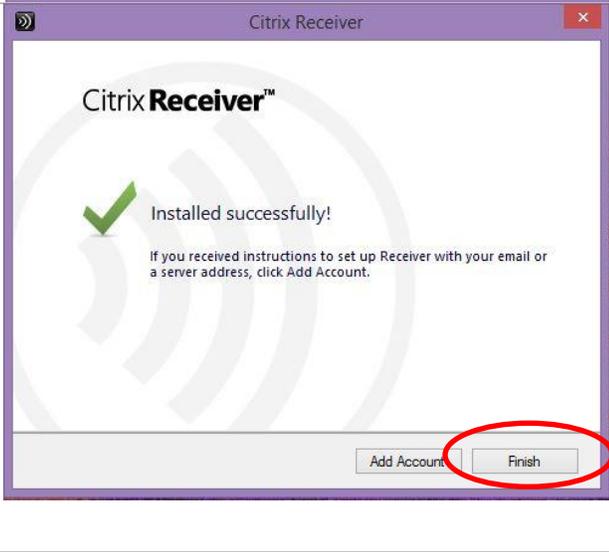


GO Required System Setup for Windows 8

Installing Citrix

1) Go to receiver.citrix.com .	
2) Click on Download Receiver for Windows .	
3) When you click Download Receiver , the browser may prompt you to save the file. If so click Save File .	
4) Once the download appears, click on the download in order to start the installation.	
5) If a User Access Control window prompts you to continue, click Run or Yes .	

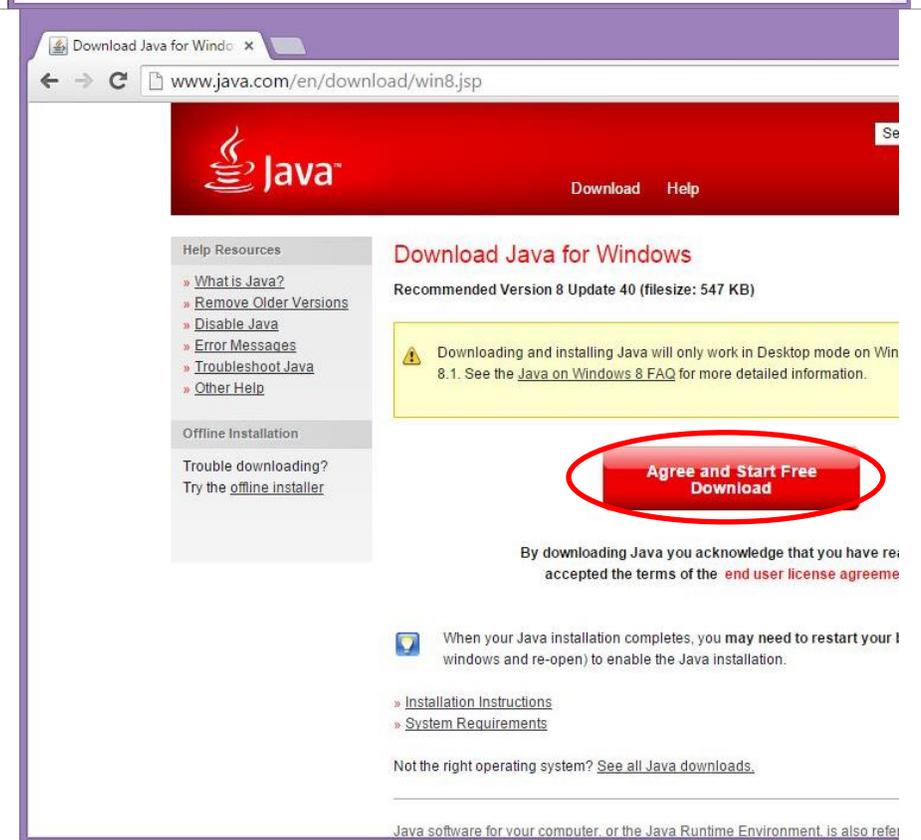
<p>6) Click Next.</p>	
<p>7) Check the box to I accept the License Agreement. Then click Install.</p>	
<p>8) Click Finish.</p>	
<p>Restart your computer to ensure that the program has successfully been installed. You have successfully installed Citrix.</p>	

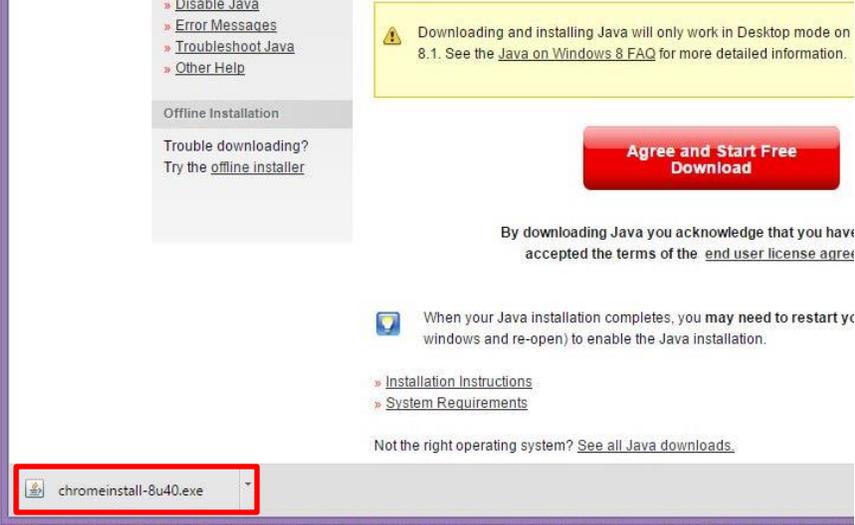
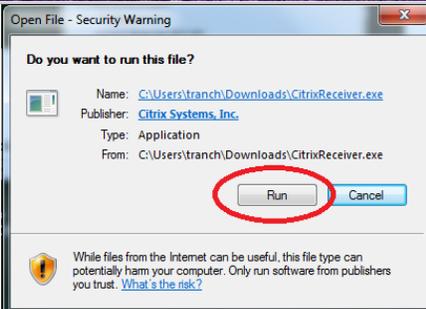
Installing Java for Windows 8

- 1) Go to java.com and click on **Free Java Download**.



- 2) Click **Agree and Start Free Download**.



<p>3) Click on the downloaded file to launch the installation.</p>	 <p>» Disable Java » Error Messages » Troubleshoot Java » Other Help</p> <p>Offline Installation</p> <p>Trouble downloading? Try the offline installer.</p> <p>Agree and Start Free Download</p> <p>By downloading Java you acknowledge that you have accepted the terms of the end user license agree</p> <p>When your Java installation completes, you may need to restart your windows and re-open) to enable the Java installation.</p> <p>» Installation Instructions » System Requirements</p> <p>Not the right operating system? See all Java downloads.</p> <p>chromeinstall-8u40.exe</p>
<p>4) If a User Access Control window prompts you to continue, click Run or Yes.</p>	 <p>Open File - Security Warning</p> <p>Do you want to run this file?</p> <p>Name: C:\Users\tranch\Downloads\CitrixReceiver.exe Publisher: Citrix Systems, Inc. Type: Application From: C:\Users\tranch\Downloads\CitrixReceiver.exe</p> <p>Run Cancel</p> <p>While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. What's the risk?</p>
<p>5) The Java Setup-Welcome page will appear. Click Install.</p>	 <p>Java Setup - Welcome</p> <p>Java™ ORACLE</p> <p>Welcome to Java</p> <p>Java provides safe and secure access to the world of amazing Java content. From business solutions to helpful utilities and entertainment, Java makes your internet experience come to life.</p> <p>Note: No personal information is gathered as part of our install process. Click here for more information on what we do collect.</p> <p>Click Install to accept the license agreement and install Java now.</p> <p><input type="checkbox"/> Change destination folder</p> <p>Cancel Install ></p>

6) Make sure that the boxes for any offers to install additional services (such as the example pictured) are **UNCHECKED**. Once unchecked, click **Next**.



7) *****If you do see this screen, make sure the Restore Java Security Prompt is checked then click Next. If not, skip to step 8.*****



8) Click **Close**.



Restart your computer to ensure that the program has successfully been installed.
You have successfully installed Java.

Configuring Java on Windows 8

Pick **Method 1** or **Method 2** to access the Java Control Panel

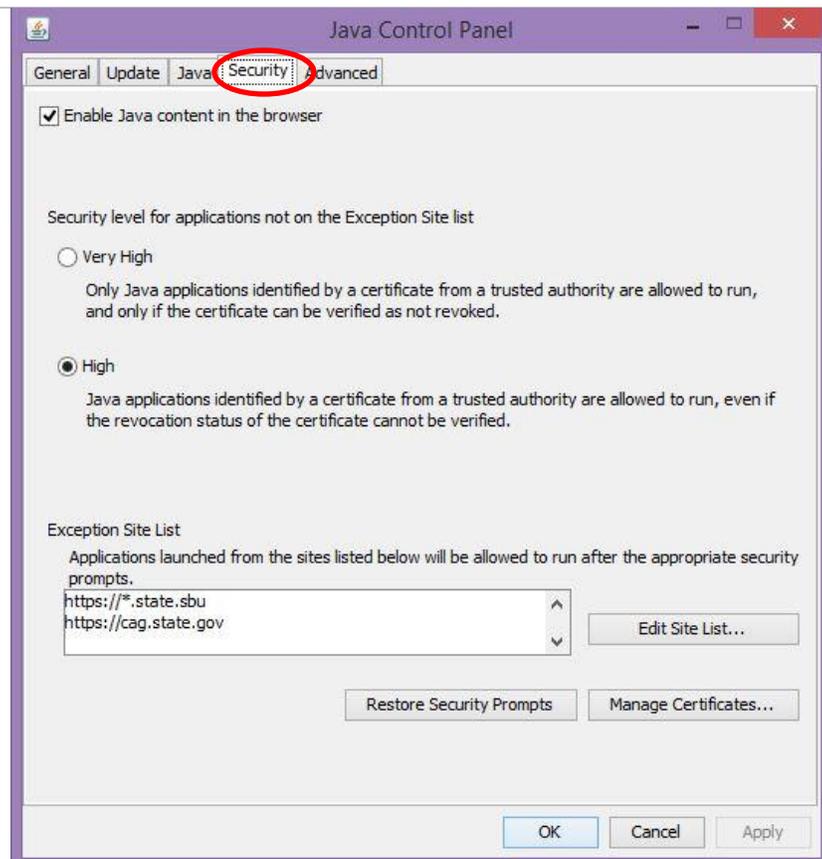
Method 1

- 1) Press **Windows logo key + W** to open the **Search charm** to search settings
- 2) Click the **dropdown menu** and select **Everywhere**
- 3) In the search box type: **Java Control Panel**
- 4) Click on the Java Control Panel icon to open

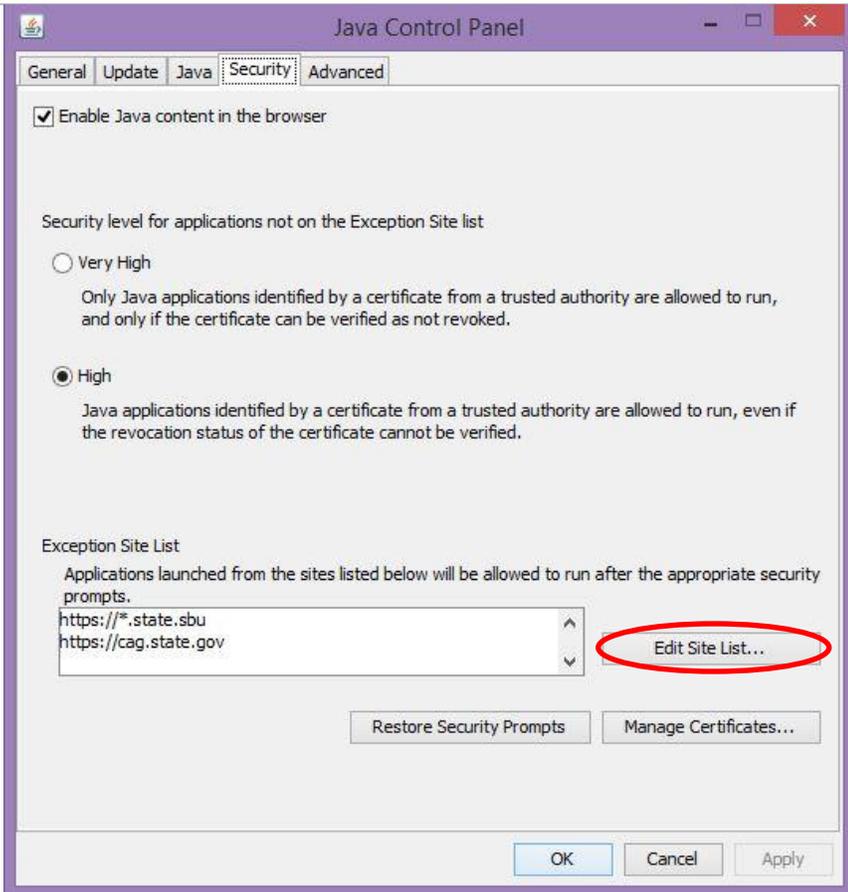
Method 2

- 1) Drag the Mouse pointer to the **Right bottom corner** of the screen
- 2) Click on the **Search icon** and type: Control Panel
- 3) Click on **Control Panel**.
- 4) In the **Control Panel Search** type: Java Control Panel
- 5) Click on the **Java Control Panel** to open.

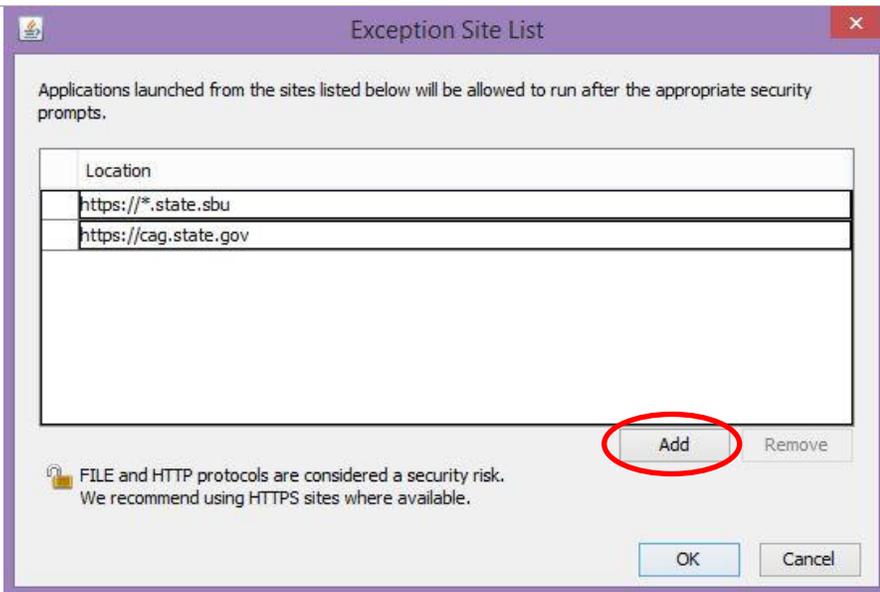
- 1) In the **Java Control Panel**, click on the **Security Tab**.



2) On that page, click on **Edit Site List.**



3) The **Exception Site List** will open. Then click **Add.**



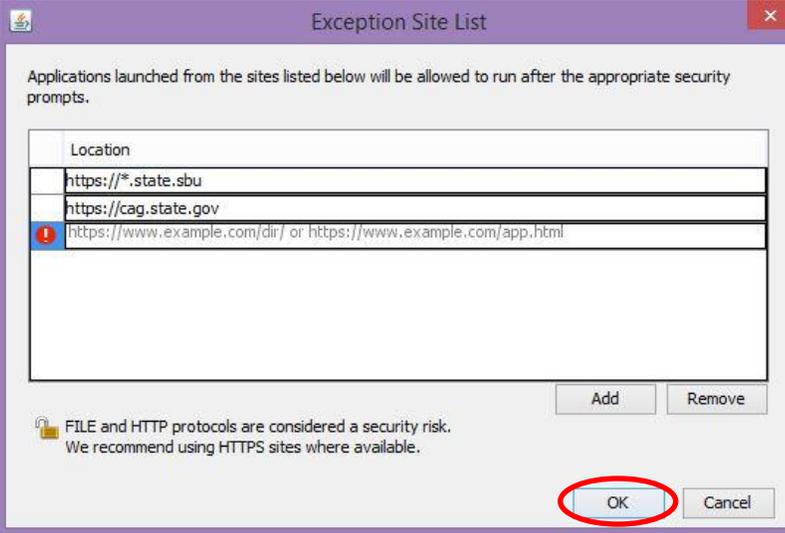
4) In the field where the  is located type in the following and click **Add**
a) <https://cag.state.gov>
b) <https://goive.state.gov>

Applications launched from the sites listed below will be allowed to run after the appropriate security prompts.

Location


(Note: If these links are entered correctly, the  will disappear from those links.)

Click **OK**.



Exception Site List

Applications launched from the sites listed below will be allowed to run after the appropriate security prompts.

Location
https://*.state.sbu
https://cag.state.gov
 https://www.example.com/dir/ or https://www.example.com/app.html

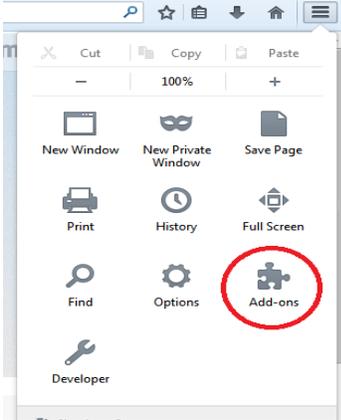
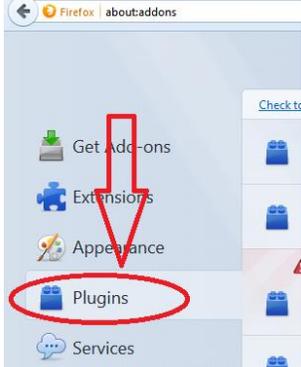
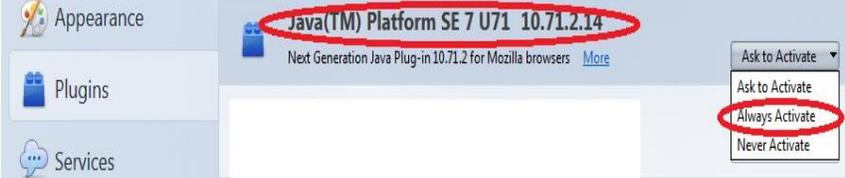
Add Remove

 FILE and HTTP protocols are considered a security risk. We recommend using HTTPS sites where available.

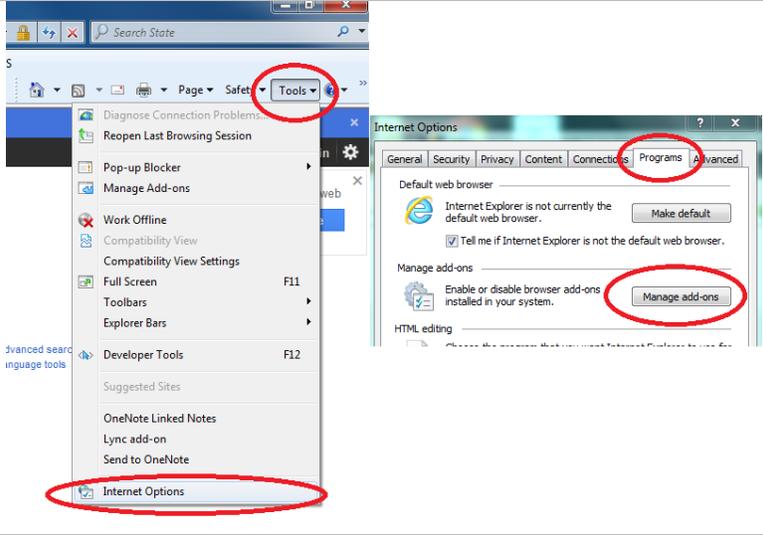
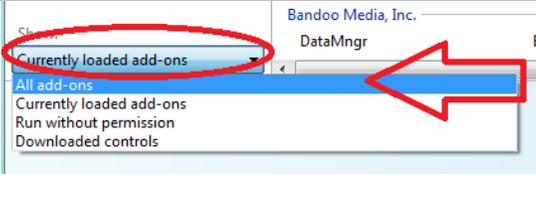
OK Cancel

Now your Java has been successfully configured.

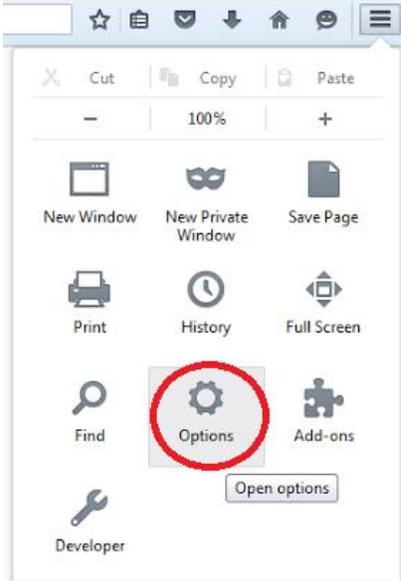
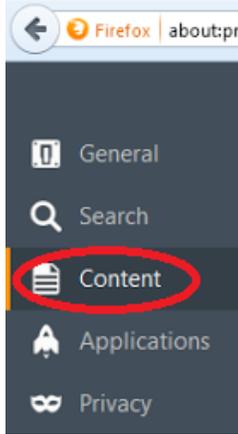
Configuring Plug-Ins on Firefox

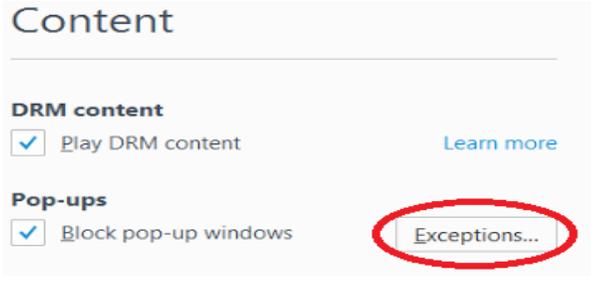
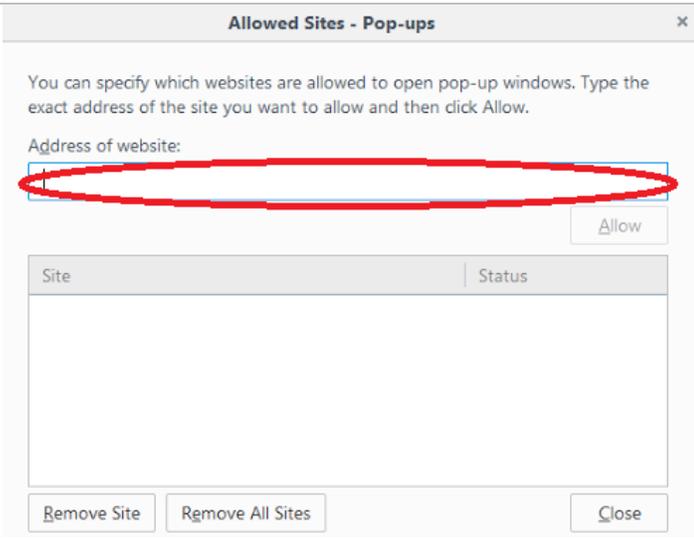
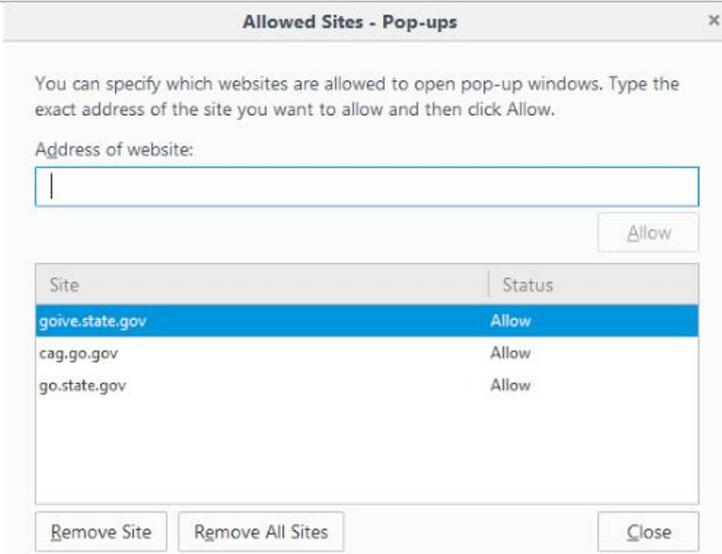
<p>1) Open Mozilla Firefox.</p>	
<p>2) On the upper right hand corner of the browser, click on the Menu button (It has 3 horizontal lines).</p>	
<p>3) A drop down menu will appear, select the icon that says Add-Ons.</p>	
<p>4) On the left side, click on the tab Plugins. A list of all of your plugins will appear.</p>	
<p>5) Locate the plugin Java (TM) Platform and set the plugin to Always Activate.</p>	
<p>6) Repeat this process for any plugins with the word Citrix.</p>	
<p>You may close the browser now and the settings will be saved.</p>	

Configuring Plug-Ins on Internet Explorer

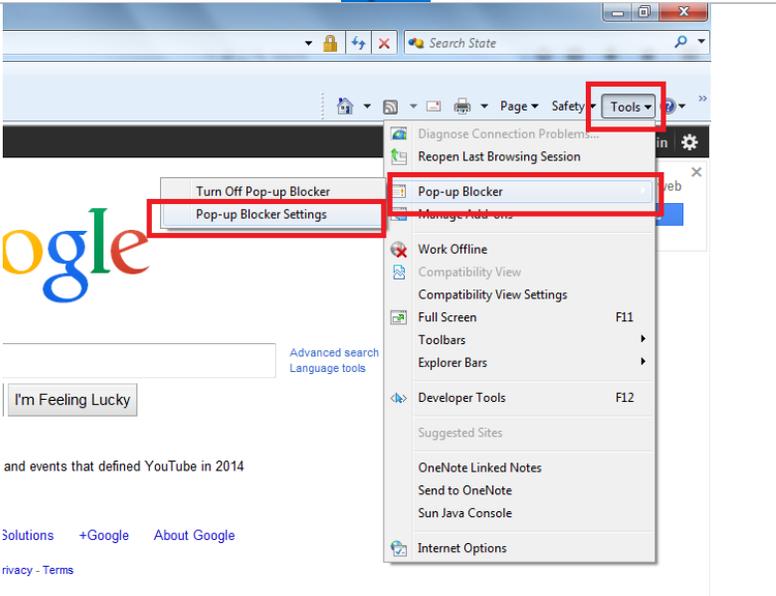
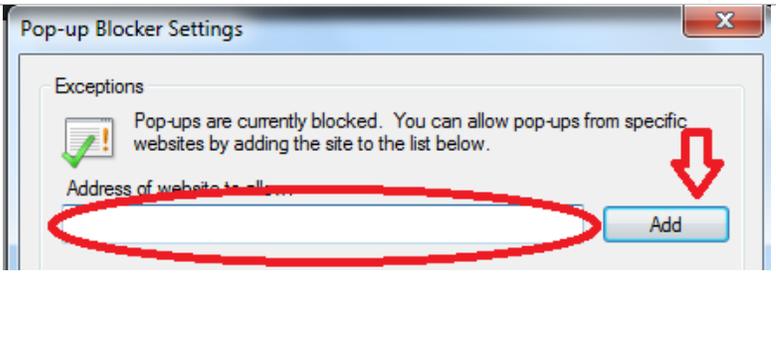
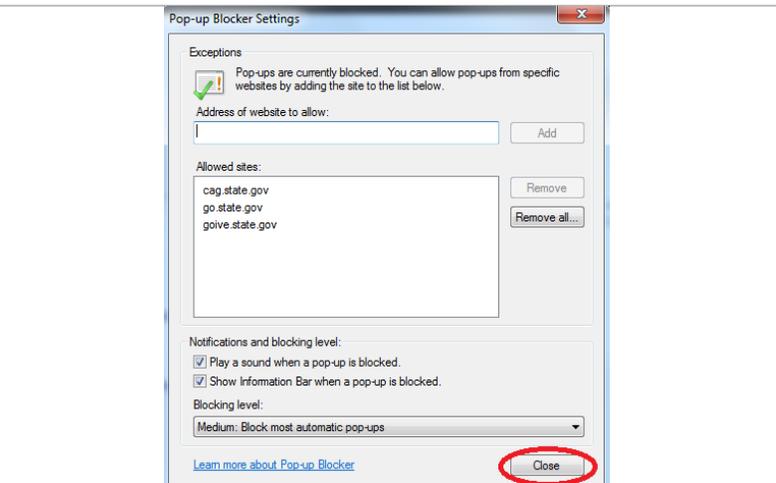
<p>1) Open Internet Explorer</p>																																																								
<p>2) On the upper right hand corner of the browser, click on Tools. A drop down menu will appear. Select Internet Options.</p> <p>3) Click on Programs and then click on Manage Add-Ons</p>																																																								
<p>4) Once the Manage Add-on page loads, make sure that the <i>Currently Loaded Add-ons</i> is changed to All Add-ons.</p>																																																								
<p>5) Locate anything that says Citrix (or Citrix ICA Client). Right click on Citrix ICA Client, and click on Enable.</p>	<table border="1"> <thead> <tr> <th>Name</th> <th>Publisher</th> <th>Status</th> <th>Load time</th> <th>Naviga</th> </tr> </thead> <tbody> <tr> <td>GpcContainer Class</td> <td>Cisco WebEx LLC</td> <td>Enabled</td> <td></td> <td></td> </tr> <tr> <td colspan="5">Citrix Systems, Inc.</td> </tr> <tr> <td>Citrix ICA Client</td> <td>Citrix Systems, Inc.</td> <td>Disabled</td> <td></td> <td></td> </tr> <tr> <td colspan="5">Context menu for Citrix ICA Client:</td> </tr> <tr> <td colspan="5">Enable</td> </tr> <tr> <td colspan="5">Columns</td> </tr> <tr> <td colspan="5">Group by</td> </tr> <tr> <td colspan="5">Sort by</td> </tr> <tr> <td colspan="5">Copy</td> </tr> <tr> <td colspan="5">More information</td> </tr> </tbody> </table>	Name	Publisher	Status	Load time	Naviga	GpcContainer Class	Cisco WebEx LLC	Enabled			Citrix Systems, Inc.					Citrix ICA Client	Citrix Systems, Inc.	Disabled			Context menu for Citrix ICA Client:					Enable					Columns					Group by					Sort by					Copy					More information				
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<p>6) Repeat the same process (Right click and Enable) on all Java (Java TM/SE/etc.)</p>	<table border="1"> <thead> <tr> <th>Name</th> <th>Publisher</th> <th>Status</th> <th>Load time</th> <th>Naviga</th> </tr> </thead> <tbody> <tr> <td>Research</td> <td>Not Available</td> <td>Enabled</td> <td></td> <td></td> </tr> <tr> <td colspan="5">Oracle America, Inc.</td> </tr> <tr> <td>Java(tm) Plug-In 2 SSV Helper</td> <td>Oracle America, Inc.</td> <td>Enabled</td> <td>0.09 s</td> <td>0.19 s</td> </tr> <tr> <td>Java(tm) Plug-In SSV Helper</td> <td>Oracle America, Inc.</td> <td>Enabled</td> <td>0.02 s</td> <td></td> </tr> <tr> <td>Java SE Runtime Environment 8...</td> <td>Oracle America, Inc.</td> <td>Enabled</td> <td></td> <td></td> </tr> </tbody> </table>	Name	Publisher	Status	Load time	Naviga	Research	Not Available	Enabled			Oracle America, Inc.					Java(tm) Plug-In 2 SSV Helper	Oracle America, Inc.	Enabled	0.09 s	0.19 s	Java(tm) Plug-In SSV Helper	Oracle America, Inc.	Enabled	0.02 s		Java SE Runtime Environment 8...	Oracle America, Inc.	Enabled																											
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<p>Click Close to close out of Manage Add-Ons. Click OK to close out of Internet options. You may close the browser now and the settings will be saved.</p>																																																								

Disabling Pop-Ups for Firefox

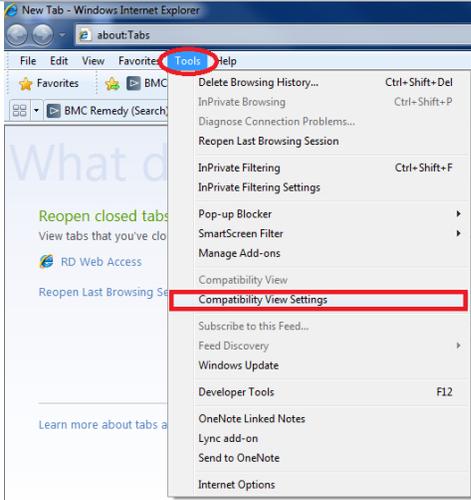
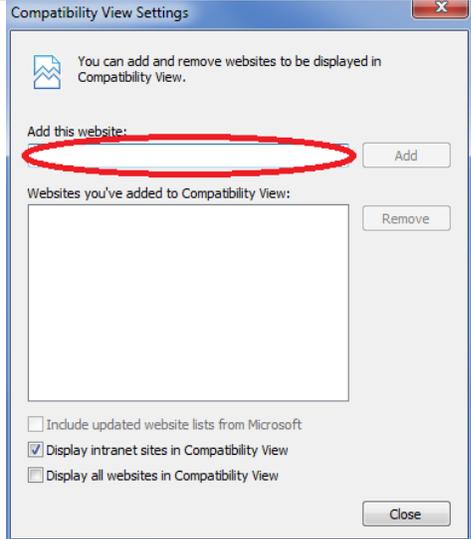
<p>1) Open the Firefox Browser.</p>	
<p>2) On the upper right hand corner of the browser, click on the Menu button (It has 3 horizontal lines).</p>	
<p>3) A drop down menu will appear- select the icon that says Options.</p>	
<p>4) On the left hand side, tabs will appear. Select Content.</p>	

<p>5) While you are in contents, click Exceptions – located next to Pop-Ups</p>	
<p>6) The Allowed Site- Pop Ups menu will appear.</p> <p>In the field Address of Website, enter the following then click Add:</p> <p>a) https://go.state.gov b) https://cag.state.gov c) https://goive.state.gov</p>	
<p>7) A list of allowed sites should appear like so. Click Close.</p>	
<p>Exit out of the Options menu.</p>	

Disabling Pop-Ups for Internet Explorer

<p>1) Open up Internet Explorer.</p>	
<p>2) At the top of browser, click on Tools. Then click on Pop-up Blocker. Then click Pop-up Blocker Settings.</p>	
<p>3) This will open the Pop-Up Blocker Window.</p> <p>4) In the field that says Address of websites to allow, enter the following then click Add:</p> <ol style="list-style-type: none"> https://go.state.gov https://cag.state.gov https://goive.state.gov 	
<p>5) Once completed, a list of allowed sites should appear like so. Then, click Close.</p>	
<p>6) Close out of the browser.</p>	

**** In the event, that you do not have a successful log on to GO using Internet Explorer, please follow these steps:****

<p>1) Open internet explorer. On the top left hand corner of the browser, select Tools. A drop down menu will appear. Select Compatibility View Settings.</p>	
<p>2) In the field that says Address of websites to allow, enter the following then click Add:</p> <ol style="list-style-type: none"> https://go.state.gov https://cag.state.gov https://goive.state.gov <p><i>*Note: All of these individual links will appear under “state.gov” under Websites you’ve added to Compatibility View.</i></p>	
<p>In the event that you are still unable to log into GO, go to https://cag.state.gov and log in.</p>	

Java and Citrix installations are complete!

Web browser configuration is complete!

You are ready to access GO!